Health Safety Environment Quality

# Overseas Marine Logistics LLC ANNUAL QHSE PERFORMANCE REPORT 2017



### ANNUAL QHSE PERFORMANCE REPORT 201 χ

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### **EXECUTIVE SUMMARY**

**Overseas Marine Logistics L.L.C (OML)** is an Marine Offshore Company with certified (LRQA) Ship Management and Operation company, based in Abu Dhabi, U.A.E. and is founded to provide Optimistic solution for the fleet requirement for the project execution & operation. Optimal Commercial & Technical Studies for Fleet Mobilization Planning including Fleet Operations and Cargo handling. Technical Consultancy & Certified Marine Workshop Services. Case to Case Studies for Marine Operation Planning.

This report provides an assessment of the OML QHSE Performance during the Year 2017. The report is a demonstration of how company have achieved HSE Objectives and how the statutes and standards are met in a methodical and auditable manner. The complete report provides a primary reference document for improvement on all information relevant to health and safety of personnel and resources for the company.

The QHSEMS of OML describes the organizational structure, responsibilities, processes, procedures and the controls implemented to maintain an effective QHSEMS in the company and on its assets, enabling it to achieve its business objectives, while conforming with the requirements of Decree 42 of 2009, OSHAD System Framework Version 3.0/3.1,SRA and other relevant authority requirements, International Standards such as ISM, OHSAS 18001,ISO 9001 and ISO 14001.

The QHSE Objectives are set by the management annually and reviewed on annual basis. Definitive policy with regard to OHS and Environment are developed. These policies act to guide and direct the Company towards its aims of Client satisfaction, health, safety and welfare of employees, minimal impact on environment, delivering projects on time and ensuring all stakeholders' interests are equitably satisfied. The hazards arising because of company activities have been identified in risk register. The risk register updating process is adequate. The lesson learned from incidents, Client or Authorities comments and new activities or processes are considered while updating risk register. Effective controls measures are taken to reduce the risk to ALARP. The audits and inspections are conducted to assess the compliance. These include internal by the Company Corporate HSE Department, Senior Management and external by the SRA, ISO Certification Body, OSHAD and Clients. No major. NCR issued during external audits this year.

### **MESSAGE FROM QHSE TEAM**

Our health and safety model was developed to best serve the Clients and the structure of the organization. At the heart of what we do is supply chain capability. The model reflects that our employees are competent, aware of their responsibilities and have health and safety programmes in place that are appropriate for our Operations.

Health & Safety is and must remain the most important value for everyone at OML. To this end, we continue to develop our 'Target Zero – A State of Mind' approach to health and safety. Under HSE leadership we are involving every site and location across the company and continue to utilize our HSE assessment scheme and Health and Safety Performance Index (HSPI), to recognize and reward proactive approaches by our contractors, to improving health and safety performance. Over the course of this year, we have seen encouraging signs in our health and safety performance indicators, with trends showing sustained improvement.

The risks associated with our activities have been continually changing and evolving since the project started and, as we move into the fit-out phase in the next upcoming days, the speed of this change will accelerate. This changing workforce will need to embrace the OML culture quickly, whilst having to interface with numerous other trades and contracts. Maintaining our current trend of improving health and safety performance, during this period of intense change, will be one of our key challenges in the coming year.

We remain committed to drive up standards for the whole industry. By pioneering new ways of approaching health and safety we want to leave a legacy that will help to make the industry safer





### **INTRODUCTION**

This annual report gives a clear and sound overview in which way Overseas Marine Logistics (OML), watch over the Health & Safety of every person involved in our activities and care for the environment.

- The OML possesses a range of certificates. These are the 'signs on the wall' of the efforts we make to improve our HSE level in a continuous way.
- OML's integrated management system is constantly evolving according to the needs of our external clients and fast growing internal organization.
- The environmental care and performance are inextricably linked with our operations. We focus on green initiatives.
- HSE is periodically monitored by KPI's. The fundamentals of a good system are built on HSE inductions, toolbox participations, HSE observations, inspections and drills.
- OML puts a lot of effort into incident management. We remain convinced of the positive effects of our constant focus on high potential incidents.
- Qualified personnel and fully trained employees are self-evident in our organization.
- Every year OML organizes active awareness campaigns, safety moment day, year action plan and HSE performance report.
- OML not only rewards employees for their dedication and HSE performance but wants to stimulate the positive attitude towards HSE of its subcontractors and suppliers.



### **OUR CERTIFICATIONS**

- OHSAS 18001 for occupational health and safety
- ISM for safety at sea and marine environmental protection
- ISO 14001 for environmental protection
- ISPS for security on vessels





### **VISION & MISSION**

### Vision

- To be the most passionate broker in the industry, while striving to provide our clients with the optimum services they deserve.
- Understand that service excellence at the front lines has to start with the concept of service excellence at the level of top management.
- Acknowledge that the service excellence concept must be a key part of the very structure and operation of the organization.
- Understand that people and systems in the organization must be constantly fine-tuned to customer needs and management's evolving concept of service excellence.
- Aiming at the improvement of competitiveness of the sector.

#### Mission

- Our mission is to maximize customer value through world class service practices and continually striving for excellence in the services we provide.
- To provide high quality services that combine performance with value pricing, while establishing a successful relationship with our customers.
- To work with utmost devotion and boost up the standard of organization within challenging conditions and situations.
- We are convinced we will be around for a very long time thanks to excellent customer service and value added services.





### **OML INTEGRATED MANAGEMENT SYSTEM**

OML Integrated management system is a framework that drives continual improvement in our QHSE performance and legal compliance.

Our QHSE MS aligns with the requirements of ISO 14001, the Environmental Management System standard; OHSAS 18001, the Health and Safety Management System standard; and ISO 9001, the Quality Management System standard.

To ensure continued suitability, adequacy, and effectiveness of our evolving QHSE Management Systems, we regularly review key issues, critical activities, and our QHSE performance. This allows us to make key adjustments and refine requirements to enhance the overall effectiveness of our system.

Our QHSE management system reviews were conducted with the management team focusing on:

Confirmation that the policies remained valid to our business

Conformance level of our organization to the management system elements

Efforts on recurring and newly-surfaced conformance issues

<sup>2</sup> Consideration of any organizational changes that might affect the management system

2 Quality, safety, health and environmental performance analysis





### **QHSE OBJECTIVES / KPI**

The objectives are reviewed and approved by COO. Senior Management provided adequate resources for achieving the defined objectives. The objectives set for the year 2017 have been achieved. These were communicated to the key personnel of the workshop through MEMO's, sharing in public drives, induction sessions and tool box meetings.

			QHSE OBJE	CTIVES 2017				
SI. No	Process	Objective	Unit Of	Current Level	Target	Responsibili	Ref.Doc /	Status /
	Name		Measurement		Level	ty	Rec	Remarks
	-		QUALITY OBJE					
1	Marine Operations	Enhance the competency (Field Familiarization and Requirements) of the senior staff on board marine vessels as per OPCO requirements	%	60%	100%	Port Captain	Training Records & Safety Inductions from ADMA	
2	Human Resource Department	Arrangement of marine Crewing agencies	NUM	2	4	HR	Crewing Agreements	
3	Technical Department	Establish mechanical workshop in the yard	NUM	2	3	Technical Superintendent / HR	To identify and appoint competent & Experienced Mechanics	
		Software Maintenance System Implementation on Jack Up Barge (AMOS)	%	60%	100%	Technical Superintendent / Barge Chief Engineer	AMOS Records	
4	Procurement Department	Accomplish the qualification process for vendors	%	30%	100%	Procurement Department	Approved Supplier List / Supplier Prequalificatio n Documents	
5	Jopetwil Store	To Manage inventory of items in store	%	NIL	100%	Store Keeper	Inventory List	



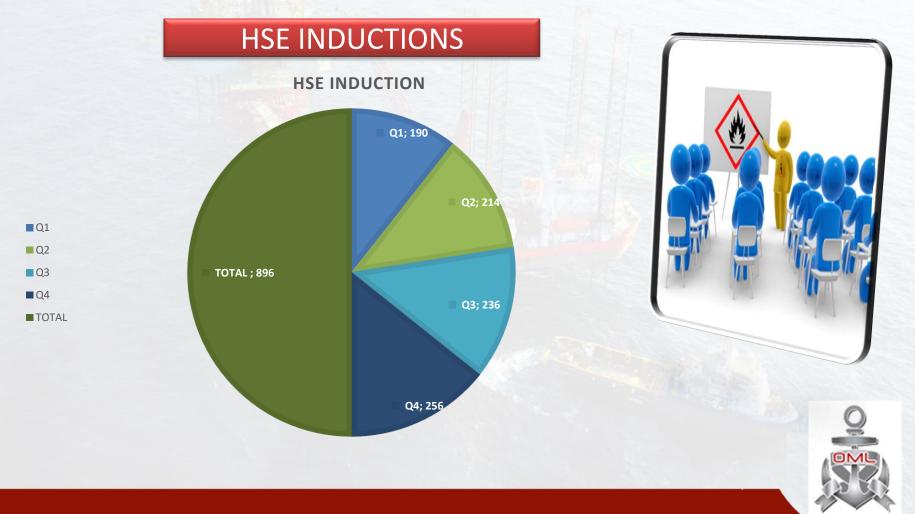
## **QHSE OBJECTIVES / KPI**

	HEALTH & SAFETY OBJECTIVES										
1	Operation Process	To reduce Incident & accidents	NUM	ZERO	ZERO	QHSE / DPA/ Port Captain / Crew On Board	Incident /Accident Reports				
2		To prevent occupational illness	NUM	ZERO	ZERO	All Departments / Vessel crew	Medical Records				
3		Conduct Health related Campaigns (Heat Stress/Control of diabetics)	NUM	ZERO	2	QHSE	Health Campaign Records				
4		To provide Health & Safety Training on board vessels throughout the year	NUM	2 in each vessel	6	QHSE	Trainings Records				
			ENV	IRONMENT OBJECTIVE	S						
1		To conduct Environmental Awareness trainings to each fleet	NUM	2	4	QHSE	Training Records				
2		Continue to improve waste management and provide efforts to reduce the company's footprint on the environment	%	2%	5%	All Departments / Vessels	Environmental Alerts / Training Records / Site requisition details for plastic				



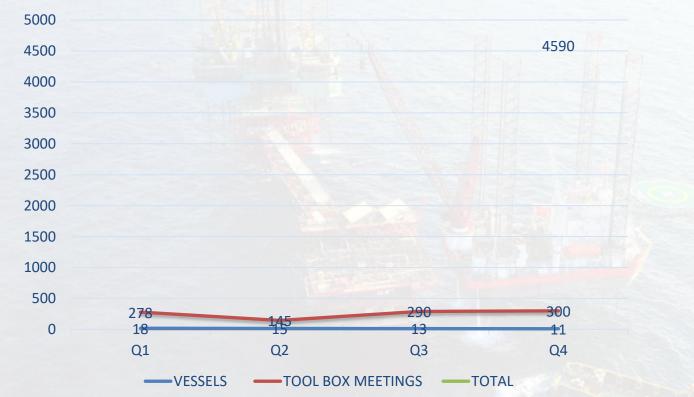
During the Management Review meeting it was decided to use an extensive list of KPI's (Key Performance Indicators) to monitor and if necessary adjust OML activities. KPI's are placed at all levels of our organization.

In the graphs that follow, some of these KPI's are published and discussed in more detail.



# TOOL BOX PARTICIPATIONS

### **Tool Box Meetings 2017**

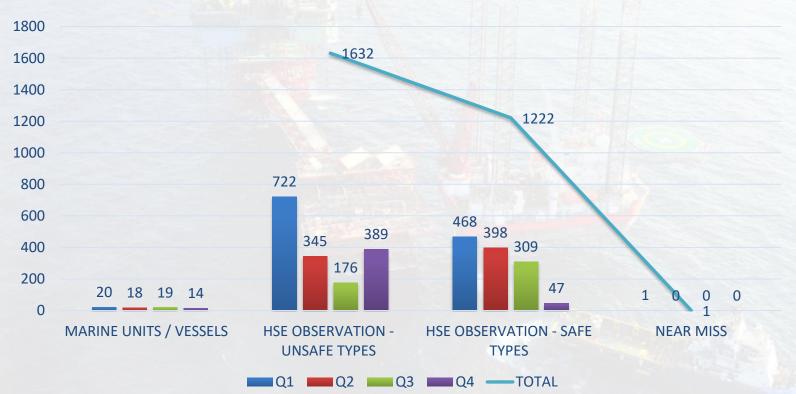






### SAFETY OBSERVATIONS / HAZARD REPORTING CARD

It is crucial in our business that employees recognize unsafe conditions and practices when they see them and report them. We will work towards encouraging and increasing the amount of HSE hazards reported throughout the company. In doing so, we are able to address a significant number of issues before an accident takes place.



### **NEAR MISS / HSE OBSERVATION 2017**

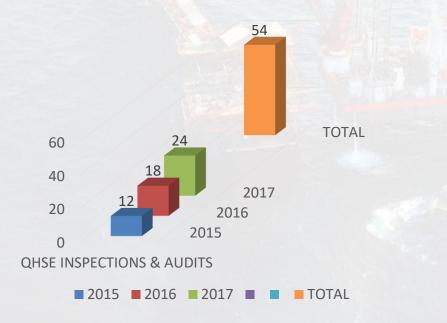


### QHSE INSPECTIONS / AUDITS

OML has a set of policies, procedures and guidelines that form the Management Systems. An integral part of these systems is auditing. We continue to enhance our quality, safety, health and environmental practices and performance with the use of internal and external audits. In many cases, we are also audited by third parties, including regulatory agencies, customers, and certifying bodies.

The internal audit program is an ongoing review of our operations to identify risk, determine the degree of implementation and effectiveness of the Management Systems, and evaluate compliance with applicable regulations.

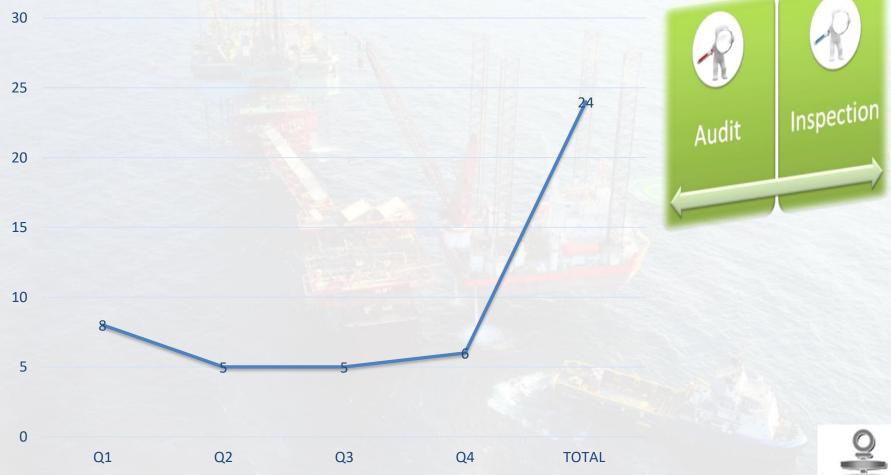
### QHSE INSPECTIONS & AUDITS 2015-2017





# QHSE INSPECTIONS / AUDITS

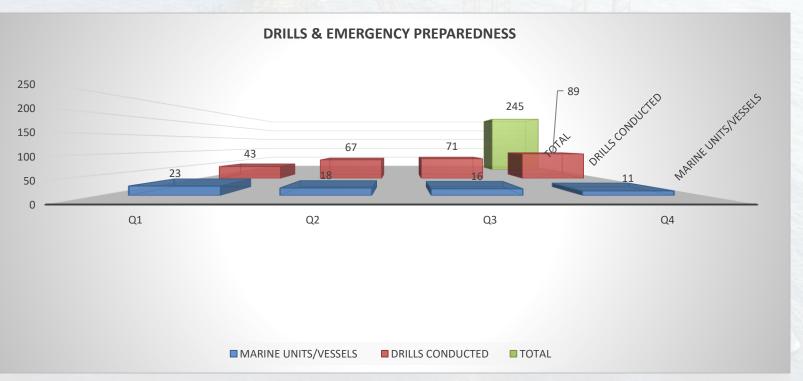




### DRILLS FOR EMERGENCY PREPAREDNES

Emergency response training, drills, and exercises reinforce incident response preparedness by working through a specific scenario. The scenario and exercise gives companies an opportunity to practice effective implementation of their Emergency Response Plan. OML evaluate the response, and additionally conduct an after-action review, to capture any lessons learned that could be included in the Emergency Response Plan.

# Emergency Preparedness Drill





### **INCIDENT MANAGEMENT**

### Lost Work Day Case Frequency Rate 3.07



"Zero accidents and zero environmental incidents are our goal"



### ENVIRONMENTAL INITIATIVE

Our commitment to protect the environment encompasses all aspects of our business, from operations at OML's facility to our field activities on client sites.

During 2017, our proactive efforts to minimize our environment footprint included conserving energy, using materials more efficiently to reduce waste and expanding recycling efforts. The goal was driven by two key elements; the need to further conserve energy and resources, and lowering our operating costs. Achieving these goals improves our environmental performance by conserving natural resources. In 2016, we started our energy conservation program focusing mainly in electricity with the target of 5% reduction of electricity usage vs. man hours by June 2017, which we successfully achieved. There is a reduction of 6.1% calculated after the implementation of the program and activities. This success is a result of employee involvement in conservation efforts.

A few examples of the electricity conservation efforts initiated includes some basic measures which were easy to accomplish such as turned off lights, machinery and compressors after hours, employees are encouraged to turn off computers and equipment when not in use.





### ENVIRONMENTAL INCIDENT MANAGEMENT

Our commitment to protect the environment encompasses all aspects of our business, from operations at OML's facility to our field activities on client sites.

	2015	2016	2017
Major environmental incidents	0	0	0
Minor environmental incidents	0	0	0

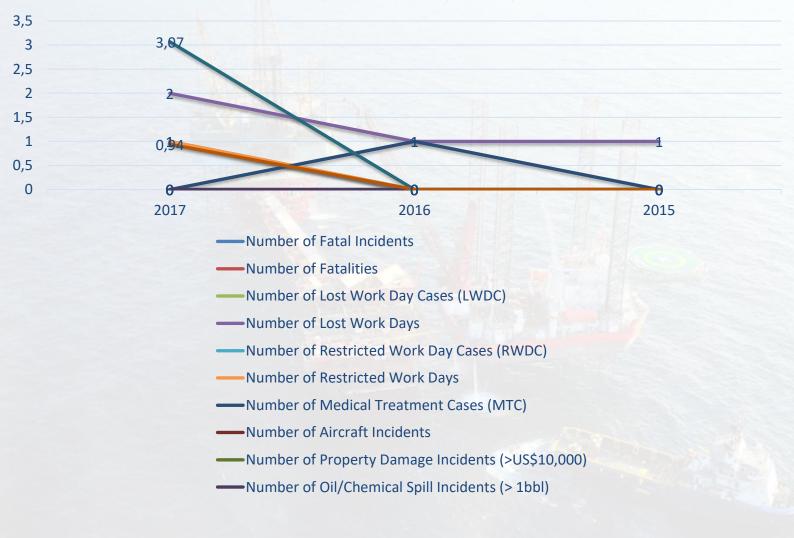






### **HSE STATISTICS**

### Lost Work Day Case Frequency Rate 3.07





### **HSE STATISTICS**

YEAR		AVERAGE MANPOWER	PROJECTS / VESSELS	EXPOSURE Mannours (includes Personal Accomodated on Jackup barge)	NEAR MISSES REPORTED	FATALITY	LOST TIME ACCIDENTS (LTA)		ACCIDENTS WITHOUT LOST TIME					
	NUMBER OF VESSELS / SITES								MEDICAL TREATMENT CASES	RESTRICTED WORKDAY CASES	VEHICLE / ROAD ACCIDENTS	PROPERTY DAMAGE ACCIDENTS	/OTHER ACCIDENTS/IN	OCCUPATIONA L HEALTH INCIDENTS
							NO.OF	LOST					CIDENTS	
					NMI	FAT	LTA	DAYS	MTC	RWC	VRA	PDA	001	00
2017	16	166	2	649,392	153	0	2	2	0	0	0	0	0	0
2016	18	181	1	794,952	240	0	0	0	0	0	0	0	0	0
2015	5	56	1	374,800	51	0	0	0	0	0	0	0	0	0

**REMARKS** :

\*1 DAYS LOST

\*2 FREQUENCY RATE

\*3 SEVERITY RATE

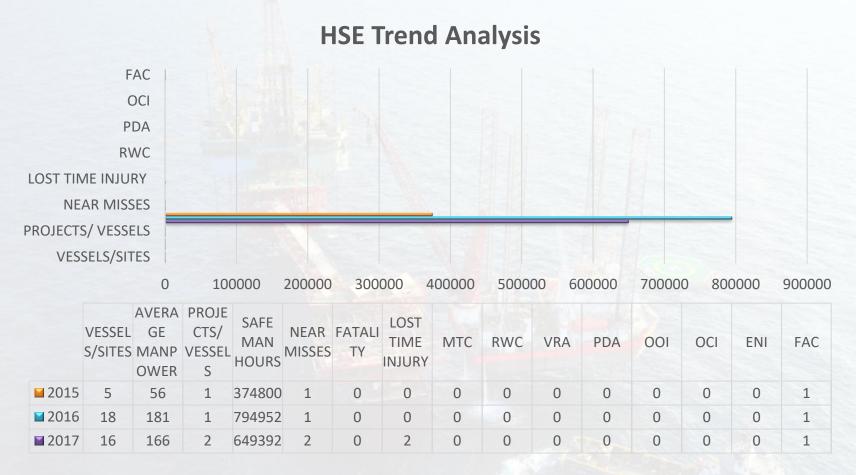
= Number of Days absent from Work following accidents

= [Number of Lost Time Accidents / Total Hours Worked] x 1,000,000

= [Days Lost / Total Hours Worked] x 1,000,000



### **HSE TRENDING ANALYSIS**

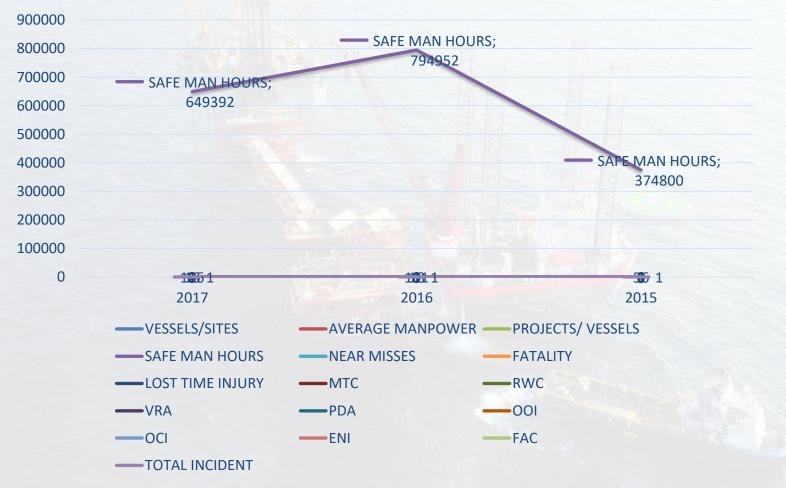






### **HSE TRENDING ANALYSIS**

### **HSE Trending Analysis**

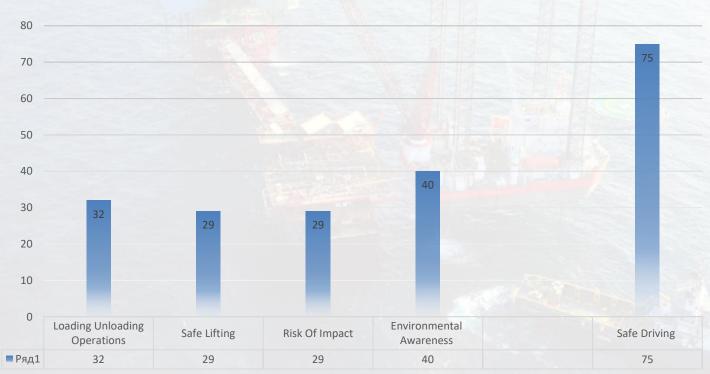




### **QHSE TRAININGS**

Trainings are delivered in-house by the qualified HSE team as per training matrix such as related to hot work operations, emergency procedures etc...

Efforts envisaged to our trainings and awareness campaigns but all are totally dependent .Factors contributing are – employee participation, Assessments & Evaluation.



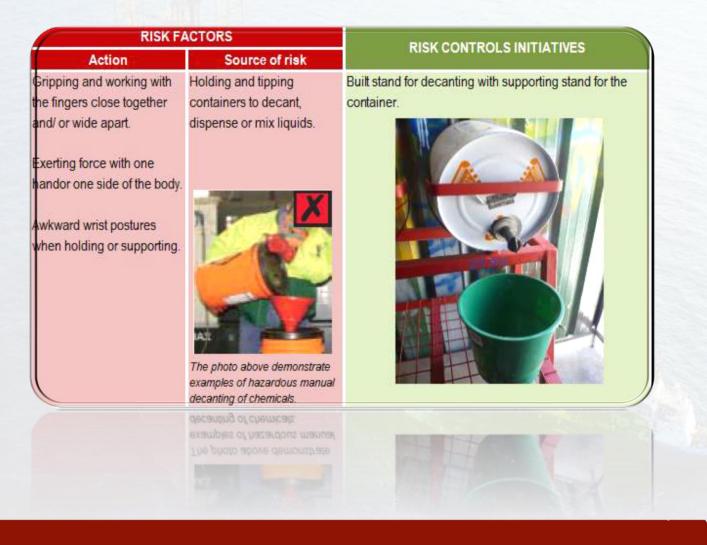
### **HSE TRAININGS 2017**



### **HSE AWARENES CAMPAIGNS**

#### **Manual Handling Risk Control Initiatives**

Following manual handling risk control initiatives were undertaken in 2017 to improve control of manual task risks and reduce manual task related injuries.



### **HSE AWARENES CAMPAIGNS**

The campaigns for improving employee HSE awareness have been conducted by the HSE Department in coordination with Workshop Management. Adequate support provided for ensuring the campaign effectiveness. Other campaigns conducted are:

#### **Hearing Conservation Program**

As part of our HSE awareness campaign, employees are provided with different health relevant topics and take action themselves. One of the topics was hearing protection. The topic didn't just deal with exposure to noise at the workplace as there are stringent occupational safety and health regulations in force for that. Instead, greater attention was paid to the often underestimated danger of exposure to noise outside of work. Loud music, noise in the stadiums can seriously damage hearing too. During the communication session employees have learned how noise effects the ear and how ear protectors and following some simple do's and don'ts cant help preventing hearing loss. Amongst other things, ototoxic chemicals awareness was presented as substantial number of medications and common industrial chemicals can also cause hearing loss themselves or exacerbate the effects of noise.

Employees who are at risk of being occupationally exposed to loud noise are enrolled to the hearing test carried out by private clinic. OML employees who have shown to have noise induced hearing loss are referred for a complete audiology test.



### **HSE APPRECIATION AWARDS**

HSE Performance awards are distributed monthly to motivate workers for following safety rules and regulations during performance of their tasks inside the facility.

The assessment for safety awards is done by Job Supervisor and HSE Team. The nominated personnel are from different crafts and nationality which are rated against several key safety parameters. The detail of safety awards distributed during the year and few snapshots are as under :

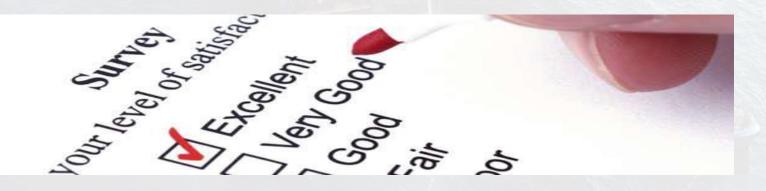


### **CLIENT FEEDBACK**

Client feedback matters to us! That's why, every year, we conduct a Client Satisfaction Survey. It measures our performance and tells us how well we're meeting the expectations of our clients and identifies areas of our business that we need to improve.

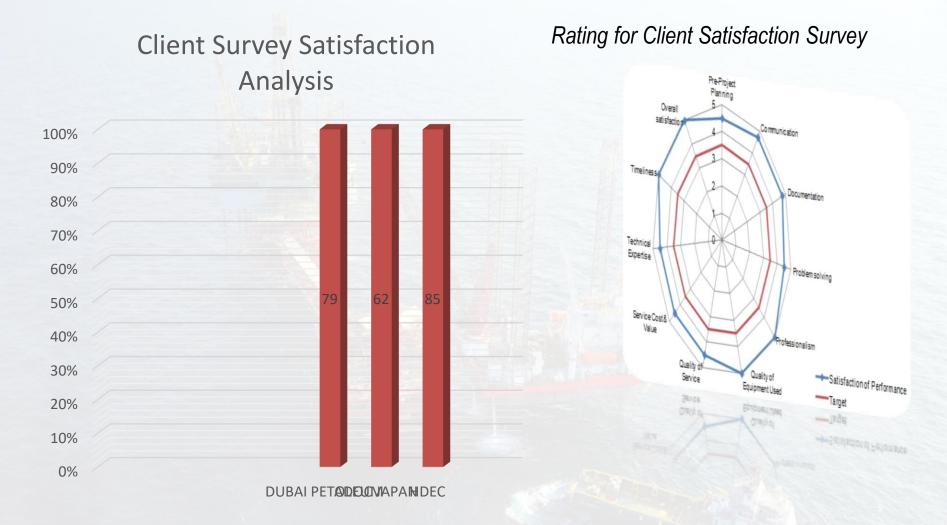
During the survey, we asked our clients to rate us across every important measure of the quality of our service attributes including:

Pre-Project Planning – Proper planning encompassing all the tasks between project initiation to handover
Communication – Actively listens and effectively transmits information
Problem Solving – Proactive in solving problems
Professionalism – Adheres to ethical principles, respects others, and reflects OML's values
Quality of Equipment Used – Provides equipment's of an appropriate or agreed upon standard
Quality of Service – Provides goods and/ services of an appropriate or agreed upon standard
Service Cost & Value – Provides and appropriate balance between service cost and the value of the service
Technical expertise – Demonstrates a comprehensive understanding of field
Timeliness – Delivers goods and/ or services within an appropriate or agreed upon timeframe
Overall satisfaction – Please with process, goods and/ or services met expectations and added value





### **CLIENT FEEDBACK**





# Thank you

